



GOVERNMENT OF PUERTO RICO

Department of Health
Medicaid Program

7/19/2023

Subject: Important Information for MCO Health Plans and Provider enrolled in the Puerto Rico Medicaid Program (PRMP)

The purpose of this communication is to emphasize to the Puerto Rico Government Health Plans that requesting an updated Medicaid Welcome Letter with the revised Provider's Medicaid Agreement End date for verification of enrollment from their network provider registry is not a requirement and is outside the parameters of the Puerto Rico Medicaid Program (PRMP).

As previously communicated, providers are required to acknowledge an updated version of the Puerto Rico Medicaid Provider Enrollment Agreement. Upon acknowledging the updated agreement via the Provider Secure Communication (PSC) portal, the provider's agreement end dates will be extended as noted below.

The new Agreement contains changes in section 2.7 to reflect the time period of the Provider Medicaid Agreement for physicians and non-physicians:

- **2.7. For all physicians, this agreement shall be valid for a period of five (5) years from the effective date of the agreement. For all non-physicians, with an enrollment effective date prior to 12/31/2022, the agreement shall be valid for a period of four (4) years from the effective date of the agreement. For non-physicians with an enrollment effective date on or after 1/1/2023, the agreement shall be valid for a period of three (3) years from the effective date of the agreement. Continuation of this Agreement beyond the current term is subject to and contingent upon sufficient funds being appropriated, budgeted, and otherwise made available by the Puerto Rico Legislature and/or federal sources. The PRMP may terminate this Agreement and Provider waives any and all claim(s) for damages, effective immediately upon receipt of written notice (or any date specified therein) if for any reason the PRMP's funding from Puerto Rico and/or federal sources is not appropriated or is withdrawn, limited or impaired. Such continuation of this Agreement beyond the current term shall be in writing to be valid.**

Puerto Rico Government Health Plans (MCOs, MAOs) are encouraged to review their Provider Enrollment Daily File PRV-0005 to obtain the provider's updated Medicaid Agreement effective and end date that is associated to the provider's Medicaid eligibility.

It is vital that the Puerto Rico Government Health Plans communicate and share this information within their internal departments:

- Credentialing Department
- Provider Enrollment Department
- Claims encounters Department
- Others as applicable

Additionally, the Puerto Rico Government Health Plans shall prohibit any unreasonable requests as stipulated in section 10.1.8 of the ASES contract.

If you have questions regarding this notification or enrollments in the Puerto Rico Medicaid Program, please contact the Medicaid Provider Enrollment Unit at (787) 641-4200 between 8:00 a.m. and 5:00 p.m.

Atlantic Standard Time, Monday through Friday. You may also submit your inquiry by email to prmp-pep@salud.pr.gov.

Cordially,

Medicaid Provider Enrollment Unit
Puerto Rico Medicaid Program
